

We happily offer a 30 Day Customer Satisfaction Guarantee Exchange Policy. Your items must be new, unused, unworn, unwashed and in original packaging with swing tickets and hygiene stickers still attached. Items returned are for exchange only. We would appreciate returns within 14 days (returns will not be accepted after 30 days from arrival date). The customer is responsible for the cost of returning items and subsequent cost of freight for exchanged items. Please use registered post in order to track delivery as we are not liable for anything which goes missing during transit. Include a spare 'post bag' with tracking for return delivery or if you prefer us to arrange the delivery we can contact you for payment.

**STEP 1** - Please fill out the information below.

Name: \_\_\_\_\_ Address: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Order Number: \_\_\_\_\_

**STEP 2** - Please list the item/s you are exchanging.

PRODUCT CODE	PRODUCT DESCRIPTION	COLOUR	SIZE	\$ PRICE
<b>TOTAL</b>				<b>\$</b>

**STEP 3** - Please list your new items below.

PRODUCT CODE	PRODUCT DESCRIPTION	COLOUR	SIZE	\$ PRICE
<b>TOTAL</b>				<b>\$</b>

**STEP 4** - Please provide your reason for exchange.

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**STEP 5** - Please provide your credit card details below.

NAME: \_\_\_\_\_ AMEX ☐ MASTER CARD ☐ VISA ☐  
 CARD NUMBER: \_\_\_\_\_ EXPIRY \_\_\_\_\_ CSV# \_\_\_\_\_

**STEP 6** - Please post your return, using a traceable or insured delivery method to:

**GEELONG DIVE CENTRE**  
**PO Box 205, Geelong, VIC 3220**

For exchanged items please feel free to include your own post parcel to avoid return freight costs.